PBXact UC System 1000

PBXact UC System 1000 is Sangoma's most powerful, feature rich large contact center and large enterprise communications solution. It comes complete with support for advanced features and applications like unified communications, contact center operations and IP trunking.

» Use virtually any IP telephone set or soft client

» Flexible - supports IP, ISDN or analog lines

» Supports up to 1000 users or 300 calls

» Cost-effective – save with IP services and reduced IT support

» Ready to deploy and manage with an intuitive web-based GUI

» Robust - redundant storage and power supplies are standard

» Ideal for large contact center or enterprise office deployments

PBXact ships with 14 fully licensed and stabilized, powerful FreePBX application modules including mission specific modules for contact centers and enterprises such as:

» **Conference Pro** – advanced conference room management features with IVRs

» **Voicemail Notify** – individual and group voice mail notification with responsibility management

» **EndPoint Manager** – auto-provision and configure over 150 different types of phones

» **Fax Pro** – inbound fax to email support with outbound faxing through GUI

» **SysAdmin Pro** – tap into additional admin functions like email, UPS, update management and more

For more demanding environments the High Availability Disaster Recovery add-on application allows you to create resiliency, guard against outages, reduce downtime, and get back "on the air" faster.

Optional advanced feature add-ons

» **XactView** – call management and presence desktop for end users

» **High Availability Disaster Recovery** – create a complete HA & DR solution for PBXact environments

Support and Professional Services

Sangoma offers a full complement of professional services including, technical support, software maintenance, training, deployment and consulting services.

Warranty

All Sangoma PBXact UC System products are supported by a 1-year warranty. Extended warranties are available.

Why Sangoma?

Sangoma's customer-centric approach, product innovation strategies and worldwide network of distribution partners allow it to deliver the industry's best-engineered, highest quality IP and UC solutions, supporting "any app, any where" for businesses and service providers of all sizes. All Sangoma products are backed by over 30 years of IP communications experience, expert engineering and technical resources and a comprehensive warranty.

PBXact UC System 1000 Ordering SKU

» **FPBX-UCS-1000** – PBXact UC System 1000

Technical Specifications

» Pre-loaded with PBXact Software

» Console, Web GUI, SSH, IPMI management interface

» Intel Xeon E3-1200 Quad Core processor

» 2 x 240GB (RAID 1) solid state drives

» 16GB RAM

» 7 Gigabit Ethernet Port

» 4 PCI Express slots (for analog, BRI, PRI, E1, T1, J1 and GSM interfaces)

» Dual redundant internal AC modular power supplies

» 1U form factoe case (with sliding rails)

» 1 Year Warranty

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T E C H N O L O G I E S

Distro Feature Specifications

Business Features

- » Flexible Time Based Call Routing
- » Built in Conference Bridge/Service
- » Fax to Email
- » Hunt/Ring Groups
- » Music On Hold
- » Voice Mail Blasting
- » Follow Me/ Find Me Calling
- » Personal IVRs
- » Wake Up Calls
- » Support for Video Calling
- » Secure Communications (SRTP/TLS)
- » Directory
- » Announcements
- » Dictation
- » Calling Queues (ACD/IVR)

Calling Features

- » Three Way Calling
- » Voice Mail - Voicemail to Email
- » Caller ID
- » Call Transfer
- » Call Recording
- » Do Not Disturb
- » Call Forwarding
- » Call Waiting
- » Call History - Call Detail Records and Call Event Logging
- » Speed Dials
- » Caller Blacklisting
- » Paging/Intercom
- » Call Screening
- » DISA

Telephony Support

- » Open Standards Support for Multiple Signaling Protocols: SIP, IAX2, PRI/T1/E1, POTS/Analog, ISDN, GSM
- » WebRTC - Browser Based Calling (thru UCP)
- » Soft Phone Support
- » Specialty Device Support - Door Phones, Overhead Paging, Strobe Alerts, Paging Gateways, Voice Gateways, Failover Devices

Multiple Language Support

- » English
- » Bulgarian
- » Chinese
- » German
- » Hebrew
- » Hungarian
- » Italian
- » Portuguese
- » Russian
- » Swedish
- » Spanish
- » Japanese

End User Applications

- » User Control Panel (UCP)

Administration

- » System Dashboards
- » Integrated Intrusion Detection
- » Bulk Import Utilities (Trunks, Extensions, Users, Phone Numbers)

PBXACT

SANGOMA TECHNOLOGIES

Commercial Modules

Included with all PBXact Platforms

- » Call Recording Reports
- » Class of Service
- » Conference Pro
- » *EndPoint Manager
- » Extension Routing
- » Fax Pro
- » Page Pro
- » Park Pro
- » *Phone Apps
- » SysAdmin Pro
- » *User Control Panel (UCP)
- » Voicemail Notify
- » Voicemail Reports
- » XMPP Pro

*Included Free for Sangoma IP Phones

Additional PBXact Add-ons

- » Appointment Reminder
- » Broadcast
- » CallerID Management
- » High Availability
- » Operator Panel XactView 20 Pack
- » Operator Panel XactView Queue License
- » Outbound Call Limiting
- » PinSet Pro
- » Queue Pro
- » Queue Reporting
- » Web Callback
- » Zulu UC Desktop Application 20 Pack